

## Scenario Cards

Copy set 1 of 3. Print all 3 pages once for a class of 24.

<p><b>Set A</b> <b>School Meeting Change</b> <i>Reschedule a school support or study meeting.</i></p> <p><b>Task:</b> Agree on a new day, time, and place.</p> <p><b>A - Caller</b> Late after another class. Ask to move the meeting. Give a reason and suggest a new time.</p> <p><b>B - Receiver</b> Ask one clarification question. Confirm the final time and location politely.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>	<p><b>Set B</b> <b>Sports Training Change</b> <i>Fix a clash between training and a meeting.</i></p> <p><b>Task:</b> Agree on a new training or meeting arrangement.</p> <p><b>A - Caller</b> Training clashes with the meeting. Suggest a different day or time.</p> <p><b>B - Receiver</b> Clarify the day or time, then confirm the final plan politely.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>
<p><b>Set C</b> <b>Part-Time Shift Change</b> <i>Reschedule because a work shift changed.</i></p> <p><b>Task:</b> Confirm how the final details will be sent.</p> <p><b>A - Caller</b> Your shift changed. You need to reschedule and suggest a new time.</p> <p><b>B - Receiver</b> Ask for repetition or clarification, then confirm by email or message.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>	<p><b>Set D</b> <b>Melbourne Transport Delay</b> <i>Change the plan because a tram is delayed.</i></p> <p><b>Task:</b> Agree on the new meeting time and next step.</p> <p><b>A - Caller</b> Your tram is delayed and you are 20 minutes late. Ask to change the time.</p> <p><b>B - Receiver</b> Ask one clarification question about the time or day, then confirm the next step.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>

## Scenario Cards (EAL 3)

Copy set 2 of 3. Print all 3 pages once for a class of 24.

<p><b>Set A</b> <b>School Meeting Change</b> <i>Reschedule a school support or study meeting.</i></p> <p><b>Task:</b> Agree on a new day, time, and place.</p> <p><b>A - Caller</b> Late after another class. Ask to move the meeting. Give a reason and suggest a new time.</p> <p><b>B - Receiver</b> Ask one clarification question. Confirm the final time and location politely.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>	<p><b>Set B</b> <b>Sports Training Change</b> <i>Fix a clash between training and a meeting.</i></p> <p><b>Task:</b> Agree on a new training or meeting arrangement.</p> <p><b>A - Caller</b> Training clashes with the meeting. Suggest a different day or time.</p> <p><b>B - Receiver</b> Clarify the day or time, then confirm the final plan politely.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>
<p><b>Set C</b> <b>Part-Time Shift Change</b> <i>Reschedule because a work shift changed.</i></p> <p><b>Task:</b> Confirm how the final details will be sent.</p> <p><b>A - Caller</b> Your shift changed. You need to reschedule and suggest a new time.</p> <p><b>B - Receiver</b> Ask for repetition or clarification, then confirm by email or message.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>	<p><b>Set D</b> <b>Melbourne Transport Delay</b> <i>Change the plan because a tram is delayed.</i></p> <p><b>Task:</b> Agree on the new meeting time and next step.</p> <p><b>A - Caller</b> Your tram is delayed and you are 20 minutes late. Ask to change the time.</p> <p><b>B - Receiver</b> Ask one clarification question about the time or day, then confirm the next step.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>

## Scenario Cards (EAL 3)

Copy set 3 of 3. Print all 3 pages once for a class of 24.

<p><b>Set A</b> <b>School Meeting Change</b> <i>Reschedule a school support or study meeting.</i></p> <p><b>Task:</b> Agree on a new day, time, and place.</p> <p><b>A - Caller</b> Late after another class. Ask to move the meeting. Give a reason and suggest a new time.</p> <p><b>B - Receiver</b> Ask one clarification question. Confirm the final time and location politely.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>	<p><b>Set B</b> <b>Sports Training Change</b> <i>Fix a clash between training and a meeting.</i></p> <p><b>Task:</b> Agree on a new training or meeting arrangement.</p> <p><b>A - Caller</b> Training clashes with the meeting. Suggest a different day or time.</p> <p><b>B - Receiver</b> Clarify the day or time, then confirm the final plan politely.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>
<p><b>Set C</b> <b>Part-Time Shift Change</b> <i>Reschedule because a work shift changed.</i></p> <p><b>Task:</b> Confirm how the final details will be sent.</p> <p><b>A - Caller</b> Your shift changed. You need to reschedule and suggest a new time.</p> <p><b>B - Receiver</b> Ask for repetition or clarification, then confirm by email or message.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>	<p><b>Set D</b> <b>Melbourne Transport Delay</b> <i>Change the plan because a tram is delayed.</i></p> <p><b>Task:</b> Agree on the new meeting time and next step.</p> <p><b>A - Caller</b> Your tram is delayed and you are 20 minutes late. Ask to change the time.</p> <p><b>B - Receiver</b> Ask one clarification question about the time or day, then confirm the next step.</p> <p><b>Use:</b> 2 clarification stems, 1 confirmation line, stress on day/time/place, polite close.</p>